BPM Software

Tricerat resolves 25% of client issues for BPM Software with ScrewDrivers®

Specs

- 100+ end users
- 100+ servers

Benefits

- Eliminates print driver issues
- Simple implementation
- Extremely reliable

About

BPM Software has been in the IT field for 35 years, specializing in IT management and application writing for clients. The secret to success has been ensuring that solutions work every time for clients while making IT simple to use and access.

The Situation

Printing has been a problem since day one. With hundreds of clients and end-users, about twenty-five percent of client issues are printing-related, and that twenty-five percent is the biggest headache of all client IT issues. Between driver management and printer mapping, printing was always a problem.

The Solution

Tricerat's ScrewDrivers solution allows for BPM Software to seamlessly map printers for clients without spending time identifying and installing the appropriate print drivers. It has eliminated the largest printing pain point that BPM Software's clients have experienced. Not only was it Incredibly easy to install, it also updates automatically.

> " *Tricerat delivers tools that save me time, and that's what it is all about.*
>
> - Byron Maynard, Owner

> " *Allows us to seamlessly map printers regardless of drivers.*
>
> - Byron Maynard, Owner

The Results

BPM Software clients and end users no longer have to worry about a huge amount of IT overhead or configuration. With Tricerat's ScrewDrivers solution, all the headache and pain points in printing are eliminated, freeing up time and resources for everyone involved.

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