Brainerd Public Schools

ScrewDrivers® cuts printing costs for Brainerd Public Schools while also increasing the quality of service for end users.

About Brainerd Public Schools

Brainerd operates two different networks with Macs and PCs. With only four technicians for the entire district, Brainerd has limited bandwidth to support the district's large network while simultaneously keeping Total Cost of Operation (TCO) down.

The Situation

Updating every end point manually while assisting end users is an inefficient and expensive way to operate networks, so the IT department at Brainerd needed a quick solution. In response to their bleeding budget, Brainerd rolled out Terminal Server labs to mitigate some of the setbacks they were facing. With this solution, students had access to a standardized curriculum dispersed through Terminal Services, where they received access to MS Office and web-based applications. Each student had one mandatory roaming profile and logged into their desktops the same way. Unfortunately, this solution quickly spun out of control.

The Challenge

Problems with the new labs caused it to become common place for an admin to drive up to thirty miles just to solve small printing or roaming profiles issues for users, forcing Brainerd into another tough budgetary spot. In conjunction to the Terminal Server labs, Citrix was deployed for 80 office administrators that use a financial and student management application.

Specs

- 7,300 students
- 1,000 faculty members
- 3,700 clients

Benefits

- Low total cost of operation
- Improved user satisfaction
- Reduced overhead for Terminal Services admin
- Reduced support effort

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Problem Solved

The Evaluation

Once Brainerd Schools could no longer afford the inefficiencies they were facing, they tested several solutions. Once they completed their evaluation, ScrewDrivers would be the answer to their issues. Adding ScrewDrivers helped them do exactly what they needed: save money, increase end user satisfaction, and bring the focus back to educating.

" Once I saw the differences made in our Terminal Servers, I knew that an application like Tricerat's would be the icing on the cake for us. Adding Tricerat was going to help us do exactly what we needed.

- Dircetor of Media Technologies

" With budget cuts the way they are, the savings from ScrewDrivers can create a much better Quality of Service for the district. It's really a small price to pay to get to the point where technology can be used towards an educational means versus having to deal with technology impeding on education.

- Director of Media Technologies

The Solution

Brainerd Public School District initially deployed ScrewDrivers on 900 of their 3,700 clients. Within a few months of roll-out, they saw the problems of the past eliminated. Their IT staff finally had the ability to enable personalized user settings without roaming profiles, deploy secure desktops, and allow users to print from any printer with any advanced print feature, thereby decreasing downtime within the district's network. Because of this, performance and productivity significantly increased.

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